



ISO 27018 is applicable to all types and sizes of organizations



Cloud Service Provider can only process data in accordance with customers instruction



The methods used to return data to the client once the contract is terminated are regulated

## CONFIDENCE ON THE CLOUD: DATA SECURITY BEST PRACTICES

*Increase Cloud Computing Trust By Leaps and Bounds*

### Program Overview

Cloud Computing is moving in a fast pace of growth in terms of use and popularity because of its strategic edge in flexibility, manageability, scalability and cost saving benefits. However, protecting personal information is becoming a daunting issue for many cloud service providers and cloud users. Given the substantial data protection risks, cloud computing measures need to be undertaken in order to mitigate risks to the benefit of the cloud computing industry and its clients.

ISO 27018 offers a solution on this problem as it establishes commonly accepted objectives, controls and guidelines for implementing measures to protect Personally Identifiable Information (PII) for the public cloud computing environment.

This 1-day program will provide the participants with knowledge about ISO 27018 to help them understand on how to keep their data secured in the cloud. This training also introduce the principle and benefits in implementing this standard in the organization as well as the responsibilities of the cloud user and cloud service provider . This program will guide the participants on how to choose the right cloud service provider; similarly, this will help the cloud service provider to have this technology more regulated for the success of their organization.

#### Schedule:

- November 4, 2015

#### Venue:

- Makati City

#### Duration:

- 1 Day

#### Target Audience:

- Senior Management
- IT Professionals
- Auditors / Process Analysts

### Learning Objectives

At the end of the program, participants are expected to:

- Understand the challenges and benefits of using Cloud Computing Technology
- Describe the rationale and principle behind ISO 27018
- Appreciate and implement ISO 27018 key elements and requirements in the organization
- Identify the cloud service providers and cloud users roles in ISO 27018
- Understand the benefits of implementing ISO 27018 in the success of organization

### Benefits

- Implement the Cloud Computing security standards as described by ISO 21018
- Have a means to weigh the pros and cons of various cloud service providers and choose the right provider for your organization
- Gain customer confidence through secured information in Cloud
- Improve business success through the effective use of Cloud and information security

## Agenda

### Module 1:

#### The Cloud Today

- Cloud Computing Prevalence and Growth
- Cloud Computing Landscape, Attributes and Service Level
- Cloud Computing Data Security Hazards

#### Cloud Security Standard – ISO 27018

- Cloud Computing Global Standard
- Regulatory Nature and Implications of International Standards
- Mapping of the Standard
- Goal and Objectives of ISO 27018

### Module 2:

#### ISO 27018 - Scope and Relationships in the Cloud

- Personally Identifiable Information (PII)
  - Scope of Personal Data
- Cloud Service Provider and Cloud User Role in New Standard
  - Personally Identifiable Information (PII) Controller and Processor Role Specification
- Personally Identifiable Information (PII) Data Security Principle
  - Information Security Policies
  - Organization of Information Security
  - Human Resource Security
  - Asset Management
  - Asset Control
  - Cryptography
  - Physical and Environmental Security
  - Operations and Communications Security
  - System Acquisition, Development and Maintenance
  - Supplier Relationships
  - Compliance
  - Information Security Aspects of Business Continuity Management
- Cloud Service Provider Accountability and Certification
  - Consent
  - Control
  - Transparency
  - Breach of Information
  - Communication
  - Audit and Certification

### Module 3:

#### Controlling the Cloud: Requirements of Cloud Computing

- New Standard Requirement in Compliance
- The Benefits of Compliance

#### The Future of Data Protection in ISO 27018 Ice Breakers & Case Studies and QUIZ

### Prerequisites

There are no pre-course requirements needed to attend the course

### What will you get?



Training Manual



Echo CD



Quick Reference Poster (QRP)



Gap Analysis Tool



Certificate

\* One Echo CD per company

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## Trainer's Profile

The trainer used to work for IBM Daksh, Accenture, Petronas, Fujitsu, Convergys, Toshiba and Robert Bosch as QMS Manager, Operations Director ( South East Asia), Regional General Manager, CEO implement various management systems and best practices – across organizational functions.

He is one of the most sought after consultants and speakers in the region when it comes to areas such as Enterprise Risk Management, Business Continuity Management, Strategic Business Planning, Innovative Problem Solving and Decision Making (TRIZ, Theory of Constraints, 8D, K-T), Business Process Re-engineering, Value Analysis & Engineering, and Complaints Management.

As a consultant, apart from implementing management systems, he also has gained significant experience in helping large MNC brands manage their supply chain through extensive audits and supplier development programs.

As a senior management professional with significant yet unique experience that combines the roles of a business owner, professional operations manager, process improvement expert and consultant – he has proven to be a truly engaging practitioner who takes immense pleasure in transferring knowledge, accruing value and practical solutions to organizations that he works with. Over the last 20 years of professional, consulting & management experience he has trained 10,000 professionals across multiple domains & industries.

## About APEX Global

APEX Global (The Academy for Professional Excellence) is the learning solutions arm of ECCI—the leading process improvement solutions provider in Southeast Asia. Our sole aim is to promote performance excellence among professionals. We help our customers achieve greater success through effective, experiential and results-oriented training delivery.

Our professional development solutions cover Trainings and Conferences, Managed Services and Learning on Demand. We organize public trainings and in-house workshops tailored for specific organizations. We help companies manage their non-core yet critical training function through end-to-end training management - starting from planning and needs analysis to program evaluation and records management. The Learning on Demand products we offer provide convenient and innovative ways for learning.

Applying the experience of training over 100,000 professionals in the last decade, a strong pool of expert trainers and facilitators with expertise in a niche array of domains and a strong regional presence, we provide an extensive portfolio of high-quality industry specific and functional programs coupled with high quality training materials to deliver our ultimate “promise”—the R.E.A.L. learning experience.

## About ECCI

ECCI is the leading process improvement solutions provider in Southeast Asia, focused on process consulting, automation solutions and learning outsourcing services. We help companies achieve performance excellence by assisting them implement management systems and international standards/best practices across multiple domains and industries.

Our partnerships with best-in-class technology companies help drive sustained excellence for our customers. As a solutions provider with instructional design capability and subject matter expertise in niche areas, we help organizations implement learning strategies and design learning content for improved performance.

# CONFIDENCE ON THE CLOUD: DATA SECURITY BEST PRACTICES (November 4, 2015)

## FEES STRUCTURE

Please highlight the registration type applicable to you

REGISTRATION TYPE	REGULAR (Payment should be settled on November 4, 2015)	EARLY BIRD (Registration received on or before October 14, 2015)
Per Participant	<input type="checkbox"/> Php 9,595 + 12% VAT	<input type="checkbox"/> Php 9,115 + 12% VAT
Group of 4	<input type="checkbox"/> Php 8,827 + 12% VAT	
Personal Sponsorship	<input type="checkbox"/> Php 9,115 + 12% VAT	
LearnEx	Our prepaid training card "LearnExpress" allows you to book training courses at a reduced price. Please contact the Apex Global team for more information.	

## PARTICIPANT(S) PARTICULARS

	Participant 1	Participant 2	Participant 3	Participant 4
Full Name				
Designation / Department				
Contact Numbers	(O) (M)	(O) (M)	(O) (M)	(O) (M)
Email Address				
Food Preference	<input type="checkbox"/> Non-Vegetarian <input type="checkbox"/> Vegetarian <input type="checkbox"/> Diabetic <input type="checkbox"/> Others, pls. specify: _____	<input type="checkbox"/> Non-Vegetarian <input type="checkbox"/> Vegetarian <input type="checkbox"/> Diabetic <input type="checkbox"/> Others, pls. specify: _____	<input type="checkbox"/> Non-Vegetarian <input type="checkbox"/> Vegetarian <input type="checkbox"/> Diabetic <input type="checkbox"/> Others, pls. specify: _____	<input type="checkbox"/> Non-Vegetarian <input type="checkbox"/> Vegetarian <input type="checkbox"/> Diabetic <input type="checkbox"/> Others, pls. specify: _____

Total Amount: \_\_\_\_\_ \*To be filled by an ECCI Representative\* Sales Person: \_\_\_\_\_

## COMPANY DETAILS (for billing)

For organization-sponsored, invoice will be billed to the company upon confirmation of program

Company Name		LearnEx Card No.	
TIN of Company		VAT Exempt	<input type="checkbox"/> Yes <input type="checkbox"/> No
Attention Invoice to		Job Title	
Billing Address			
Contact Numbers	(O) (M)	Email Address	

## PAYMENT METHODS

- Cash**
- Cheque** (Please make check payment payable to "ECC International Corp." and send to the address mentioned below)

- Bank Transfer**
- Account Name : Environmental Compliance Consultants International Corp.
- Account Number : 638-3-63850569-0
- Name of Bank : Metropolitan Bank and Trust Company
- Branch Name : Rufino Branch
- Swift Code : MBTCPHMM
- Address of Bank : Ayala Avenue V.A. Rufino Makati City

- I have read and understood the stated terms and conditions.
- Name of Authorizing Person : \_\_\_\_\_ Date : \_\_\_\_\_
- Designation / Department : \_\_\_\_\_ Signature : \_\_\_\_\_

THIS FORM IS INVALID WITHOUT THE AUTHORIZING SIGNATURE.

## Contact Information

Philippines, Manila  
5/F A & V Crystal Tower  
105 Esteban Street., Legaspi Village  
Makati City, Philippines

Telephone Number : +632 - 403 8668 (8 trunklines)  
Fax Number : +632 - 403 8358  
Email : [training@eccigroup.com](mailto:training@eccigroup.com)

## TERMS AND CONDITIONS

### ECCI CANCELLATION, POSTPONEMENT AND SUBSTITUTION POLICY:

ECC International Corporation (ECCI) reserves the right to make any amendments in its program venue, scheduled dates, or to cancel the program due to unforeseen circumstances without any prior notice, but all measures will be taken to reach the participants. ECCI shall assume no liability whatsoever in the event that a program is cancelled, rescheduled or postponed due to fortuitous event, Act of God, unforeseen occurrence not limited to: war, fire, labor strike, extreme weather or other emergency conditions. Please note that while speaker and topic were confirmed at the time of publishing, circumstances beyond the control of the organizer may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, ECCI reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever.

Cancellation of program registration should be received in writing from the participant not less than eight (8) working days prior to the commencement of the program. The registered delegate is entitled to receive 100% credit to the next scheduled program or attend any ECCI programs with equivalent monetary value. The credit must be utilized within one (1) year from the date of its issuance. Cancellation requests made in less than eight (8) working days prior to the commencement of the program will not be eligible for credit and the paid amount is forfeited in favor of ECCI.

### PAYMENTS & DISCOUNTS

All fees are subject to prevailing taxes. Any discount (Early Bird, Group & any other special promotions) offered by Apex Global can be availed if the payment is made within the promo period. Payments made after the scheduled training date will not be eligible for any discounts offered previously and will merit a 5% late payment surcharge.

### PRIVACY & DATA PROTECTION

The participant hereby grants ECCI permission to take photographs and videos during the training or event they are participating in, with the understanding that these photographs, audio or video recordings may be edited, copied, exhibited, published or distributed through the internet for marketing purposes.

Personal Data is gathered in accordance with the E-commerce Act 2000. You may also receive updates and promotional event notifications from ECCI on other related trainings and events.

- I confirm that my organization is sponsoring me for the program indicated in this application form.
- I have also read and accepted ECCI's terms and conditions.

Participants Signature : \_\_\_\_\_ Date : \_\_\_\_\_